

CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2022

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022

Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification covers the Information Security Management System (ISMS) supporting Microsoft Azure, Dynamics 365, and other Online Services that are deployed in Azure Public and Government Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance and inclusive of the requirements and control implementation guidance of ISO/IEC 27701:2019 for a privacy information management system (PIMS) as data processor per the statement of applicability version 2023.01.

which includes the following in-scope location(s) on pages 15 - 20

Certificate Number: **1729711-13**

Authorized by:



Ryan Mackie
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Issue Date
November 28, 2023

Original Registration Date
November 29, 2011

Expiration Date
June 17, 2026

Certificate Version
Version 13

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2022 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2022 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
AI + Machine Learning	Azure Applied AI Services	✓	✓
	Azure Bot Service	✓	✓
	Azure Open Datasets	✓	-
	Azure AI Services: Azure AI Anomaly Detector	✓	-
	Azure AI Services: Azure AI Document Intelligence	✓	✓
	Azure AI Services: Azure AI Metrics Advisor	✓	-
	Azure AI Services: Azure AI Vision	✓	✓
	Azure AI Services: Azure AI Content Safety	✓	✓
	Azure AI Services: Azure AI Content Moderator	✓	✓
	Azure AI Services: Azure AI Custom Vision	✓	✓
	Azure AI Services: Azure AI Face	✓	✓
	Azure AI Services: Azure AI Immersive Reader	✓	-
	Azure AI Services: Azure AI Personalizer	✓	✓
	Azure AI Services: Azure AI Language	✓	✓
	Azure AI Services: Azure AI Language Understanding	✓	✓
	Azure AI Services: Azure AI Translator	✓	✓
	Azure AI Services: Azure AI QnAMaker	✓	✓
	Azure AI Services: Azure AI Speech	✓	✓
	Azure AI Services: Azure AI Video Indexer	✓	✓
Azure Machine Learning	✓	✓	

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
AI + Machine Learning	AI builder	✓	✓
	Machine Learning Studio (Classic)	✓	-
	Microsoft Genomics	✓	-
	Microsoft Autonomous Development Platform	✓	-
	Azure Health Bot	✓	-
	Azure Open AI Service	✓	-
	Azure Singularity	✓	-
Analytics	Azure Analysis Services	✓	✓
	Azure Data Explorer	✓	✓
	Azure Data Factory	✓	✓
	Azure HDInsight	✓	✓
	Azure Stream Analytics	✓	✓
	Data Catalog	✓	-
	Data Lake Analytics	✓	-
	Azure Data Share	✓	✓
	Azure Operator Insights	✓	-
	Microsoft Fabric	✓	-
	Power BI Embedded	✓	✓
Compute	Cloud Services	✓	✓
	Azure Service Fabric	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Compute	Virtual Machine (VM) Scale Sets	✓	✓
	Virtual Machines	✓	✓
	Batch	✓	✓
	Azure Functions	✓	✓
	App Service	✓	✓
	App Service - Web Apps (including Containers)	✓	✓
	App Service - API Apps	✓	✓
	App Service - Mobile Apps	✓	✓
	App Service - Static Web Apps	✓	✓
	Service Connector	✓	-
	Azure AutoManage Machine Configuration	✓	✓
	Azure VMware Solution	✓	✓
	Planned Maintenance	✓	✓
	Azure Arc-enabled Servers	✓	✓
	Azure VM Image Builder	✓	✓
	Azure Virtual Desktop	✓	✓
	Azure Spring Apps	✓	-
	Azure Center for SAP Solutions	✓	-
	Azure Service Manager (RDPE)	✓	✓
	Containers	Azure Kubernetes Service (AKS)	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Containers	Azure Arc-enabled Kubernetes	✓	✓
	Azure Kubernetes Configuration Management	✓	✓
	Azure Red Hat OpenShift (ARO)	✓	✓
	Container Instances	✓	✓
	Azure Container Registry	✓	✓
	Azure Container Apps	✓	✓
	Azure Container Service	✓	✓
	Azure Kubernetes Fleet Manager	✓	✓
Databases	Azure Arc-enabled SQL Server	✓	-
	Azure Cosmos DB	✓	✓
	Azure SQL	✓	✓
	Azure Database for MariaDB	✓	✓
	Azure Database for MySQL	✓	✓
	Azure Database for PostgreSQL	✓	✓
	Azure Database Migration Service	✓	✓
	Azure Cache for Redis	✓	✓
	Azure Health Data Services (formerly Azure API for FHIR)	✓	✓
	Azure Synapse Analytics	✓	✓
	SQL Server Registry	✓	-
	SQL Server Stretch Database	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Databases	Azure SQL Database Edge	✓	-
	Azure Managed Instance for Apache Cassandra	✓	-
Developer Tools	Azure DevTest Labs	✓	✓
	Azure Lab Services	✓	✓
	Azure Load Testing	✓	✓
	Azure for Education	✓	-
	Azure App Configuration	✓	✓
	GitHub AE	✓	✓
Identity	Azure Information Protection	✓	✓
	Microsoft Entra ID (formerly Azure Active Directory)	✓	✓
	Microsoft Accounts	✓	-
	Azure Active Directory B2C	✓	✓
	Microsoft Entra Domain Services (formerly Azure Active Directory Domain Services)	✓	✓
Integration	Logic Apps	✓	✓
	API Management	✓	✓
	Service Bus	✓	✓
Internet of Things	Event Hubs	✓	✓
	Event Grid	✓	✓
	Azure Internet of Things (IoT) Central	✓	-
	Azure IoT Hub	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Internet of Things	Notification Hubs	✓	✓
	Device Update for IoT Hub	✓	-
	Azure Sphere	✓	-
	Azure Time Series Insights	✓	-
	Windows 10 IoT Core Services	✓	-
	Azure Defender for IoT	✓	✓
	Azure Digital Twins	✓	-
	Microsoft Cloud for Sustainability	✓	-
Management and Governance	Application Change Analysis	✓	✓
	Azure Resource Manager (ARM)	✓	✓
	Automation	✓	✓
	Azure Advisor	✓	✓
	Azure Lighthouse	✓	✓
	Azure Managed Applications	✓	✓
	Azure Managed Grafana	✓	-
	Azure Migrate	✓	✓
	Azure Monitor	✓	✓
	Azure Monitor for SAP solutions	✓	-
	Azure Policy	✓	✓
	Azure Resource Graph	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Management and Governance	Cloud Shell	✓	✓
	Microsoft Azure Portal	✓	✓
	Azure Blueprints	✓	-
	Cost Management	✓	✓
	Azure Signup Portal	✓	✓
	Resource Move	✓	✓
	Azure Quotas	✓	✓
	Microsoft Purview (formerly Azure Purview)	✓	-
Media	Azure Media Services	✓	✓
Mixed Reality	Azure Spatial Anchors	✓	-
	Azure Remote Rendering	✓	-
Networking	Application Gateway	✓	✓
	Load Balancer	✓	✓
	Microsoft Azure Peering Service	✓	✓
	Azure ExpressRoute	✓	✓
	Virtual Network	✓	✓
	VPN Gateway	✓	✓
	Azure Bastion	✓	✓
	Azure DDoS Protection	✓	✓
	Azure DNS	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Networking	Azure Firewall	✓	✓
	Azure Firewall Manager	✓	✓
	Azure Front Door	✓	✓
	Azure Internet Analyzer	✓	-
	Azure Private Link	✓	✓
	Azure Web Application Firewall	✓	✓
	Content Delivery Network	✓	✓
	Network Watcher	✓	✓
	Traffic Manager	✓	✓
	Virtual WAN	✓	✓
	IP Services	✓	✓
	Virtual Network NAT	✓	✓
	Azure Communications Gateway	✓	-
	Azure Orbital Ground Station	✓	-
	Azure Network Function Manager	✓	-
	Azure Route Server	✓	✓
Azure Virtual Network Manager	✓	-	
Security	Key Vault	✓	✓
	Azure Payment HSM	✓	-
	Multi-Factor Authentication	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Security	Azure Dedicated HSM	✓	✓
	Customer Lockbox for Microsoft Azure	✓	✓
	Microsoft Sentinel (formerly Azure Sentinel)	✓	✓
	Microsoft Defender for Cloud (formerly Azure Security Center)	✓	✓
	Microsoft Azure Attestation	✓	-
	Trusted Hardware Identity Management	✓	-
Storage	Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables, Azure Disk Storage) including Cool and Premium	✓	✓
	Azure Storage Mover	✓	-
	Azure Archive Storage	✓	✓
	Azure Data Box	✓	✓
	Azure HPC Cache	✓	✓
	Azure Site Recovery	✓	✓
	StorSimple	✓	✓
	Azure Backup	✓	✓
	Azure File Sync	✓	✓
	Azure NetApp Files	✓	✓
	Azure Data Lake Storage Gen 1	✓	-
Web	Azure Cognitive Search	✓	✓
	Azure Fluid Relay	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Web	Azure Maps	✓	✓
	Azure SignalR Service	✓	✓
	Azure Web PubSub	✓	✓
Microsoft Online Services			
	Appsource	✓	-
	Intelligent Recommendations	✓	-
	Microsoft Intune	✓	✓
	Microsoft Defender Threat Intelligence	✓	-
	Microsoft Defender for Cloud Apps	✓	✓
	Microsoft Graph	✓	✓
	Microsoft Managed Desktop	✓	-
	Microsoft Stream	✓	✓
	Power Apps	✓	✓
	Power Automate	✓	✓
	Power BI	✓	✓
	Azure Public MEC	✓	-
	Power Virtual Agents	✓	✓
	Microsoft Threat Experts	✓	-
	Nomination Portal	✓	✓
	Microsoft 365 Defender	✓	✓

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Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
	Microsoft Defender for Endpoint	✓	✓
	Microsoft Defender for Identity	✓	✓
	Microsoft Defender Vulnerability Management	✓	✓
	Microsoft Secure Score	✓	✓
	Microsoft Bing for Commerce	✓	-
	Universal Print	✓	-
	Update Compliance	✓	-
	Azure Managed Experience	✓	-
	Windows Autopatch	✓	-
	Azure Private MEC	✓	-
	Viva Sales	✓	-
	Seeing AI	✓	-
Microsoft Dynamics 365			
	Dynamics 365 Customer Service	✓	✓
	Dynamics 365 Customer Insights Engagement Insights	✓	-
	Dynamic 365 Customer Voice	✓	✓
	Dynamics 365 Field Service	✓	✓
	Dynamics 365 Sales	✓	✓
	Dynamics 365 Sales Professional	✓	-
	Dynamics 365 Sales Insights	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Microsoft Dynamics 365			
	Dynamics 365 AI Customer Insights	✓	✓
	Dynamics 365 Business Central	✓	-
	Dynamics 365 Finance	✓	✓
	Dynamics 365 Fraud Protection	✓	-
	Dynamics 365 Marketing	✓	-
	Power Pages	✓	✓
	Dynamics 365 Project Service Automation	✓	✓
	Dynamics 365 Project Operations	✓	-
	Dynamics 365 Retail	✓	-
	Dynamics 365 Supply Chain Management	✓	-
	Dynamics 365 Commerce	✓	-
	Dynamics 365 Human Resources	✓	-
	Dynamics 365 Intelligent Order Management	✓	-
	Chat for Dynamics 365	✓	✓
	Dynamics 365 – Data Export Service	✓	-
	Dynamics 365 Athena – CDS to Azure Data Lake	✓	✓
	Dynamics 365 Guides	✓	-
	Dynamics 365 Business Q&A	✓	-
	Dynamics 365 Remote Assist	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Microsoft Dynamics 365			
	Business 360 AI Platform	✓	-
	Dataverse	✓	✓
Microsoft Cloud for Financial Services			
	Unified Customer Profile	✓	-
	Collaboration Manager	✓	-
	Customer Onboarding	✓	-
Infrastructure Services			
	Supporting Infrastructure and Platform Services	✓	✓
	DEX Infrastructure Services	✓	-

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In-Scope Location(s)

Main Location of the ISMS

Redmond, Washington	One Microsoft Way Redmond, Washington 98052 United States
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Microsoft Azure Domestic Datacenters

West US	Santa Clara, CA San Jose, CA
West US 2	Colombia, WA Quincy, WA Wenatchee, WA
West US 3	Phoenix, AZ
West Central US	Cheyenne, WY
Central US	Des Moines, IA
North Central US	Chicago, IL
South Central US	San Antonio, TX
East US	Bristow, VA Reston, VA Sterling, VA Ashburn, VA Manassas, VA Dulles, VA
East US 2	Boydton, VA Lawrenceville, GA
US GOV Iowa	Des Moines, IA
US GOV Arizona	Phoenix, AZ
US GOV Texas	San Antonio, TX
US GOV Virginia	Boydton, VA

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In-Scope Location(s)

Microsoft Azure Domestic Datacenters

US GOV Wyoming	Cheyenne, WY
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Microsoft Azure International Datacenters

Canada East	Quebec, Canada
Canada Central	Toronto, Canada
Brazil South	Campinas, Brazil
Brazil Southeast	Rio de Janeiro, Brazil
West Europe	Amsterdam, Netherlands
North Europe	Dublin, Ireland
UK South	London, United Kingdom
UK West	Cardiff, United Kingdom
France Central	Paris, France
France South	Marseille, France
Germany North	Berlin, Germany
Germany West Central	Frankfurt, Germany
Sweden Central	Gavleborg, Sweden
Sweden South	Malmo, Sweden
Switzerland West	Geneva, Switzerland
Switzerland North	Zurich, Switzerland
Norway East	Oslo, Norway
Norway West	Stavanger, Norway

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In-Scope Location(s)

Microsoft Azure International Datacenters

Poland Central	Warsaw, Poland
Italy North	Milan, Italy
East Asia	Hong Kong
Southeast Asia	Singapore, Singapore
West India	Mumbai, India
Central India	Pune, India
South India	Chennai, India
Jio India Central	Nagpur, India
Jio India West	Jamnagar, India
Japan West	Osaka, Japan
Japan East	Tokyo, Japan
Korea South	Busan, South Korea
Korea Central	Seoul, South Korea
UAE Central	Abu Dhabi, United Arab Emirates
UAE North	Dubai, United Arab Emirates
Australia East	Sydney, Australia
Australia Southeast	Melbourne, Australia
Australia Central	Canberra, Australia
Australia Central 2	Canberra, Australia
South Africa North	Johannesburg, South Africa

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2022 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2022 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC

In-Scope Location(s)

Microsoft Azure International Datacenters

South Africa West	Cape Town, South Africa
Qatar Central	Doha, Qatar
Israel Central	Tel Aviv-Yafo, Israel

Microsoft Online Services Datacenters

Kuala Lumpur, Malaysia	Johor Bahru, Malaysia
Busan, South Korea	Fortaleza, Brazil
Santiago, Chile	Vienna, Austria
Vantaa, Finland	

Edge Sites

Athens, Greece	Manila, Philippines
Atlanta, GA	Memphis, TN
Auckland, New Zealand	Miami, FL
Bangkok, Thailand	Milan, Italy
Barcelona, Spain	Minneapolis, MN
Barueri, Brazil	Montreal, Canada
Berlin, Germany	Mumbai, India
Bogota, Columbia	Munich, Germany
Brisbane, Australia	Nairobi, Kenya
Brussels, Belgium	Nashville, TN

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In-Scope Location(s)

Edge Sites

Bucharest, Romania	New Delhi, India
Budapest, Hungary	New York City, NY
Buenos Aires, Argentina	Newark, NJ
Busan, South Korea	Osaka, Japan
Cairo, Egypt	Oslo, Norway
Cape Town, South Africa	Palo Alto, CA
Chicago, IL	Paris, France
Cincinnati, OH	Philadelphia, PA
Copenhagen, Denmark	Phoenix, AZ
Dallas, TX	Portland, OR
Detroit, MI	Prague, Czech Republic
Doha, Qatar	Pune, India
Dubai, United Arab Emirates	Queretaro, Mexico
Dusseldorf, Germany	Rabat, Morocco
Frankfurt, Germany	Rio De Janeiro, Brazil
Geneva, Switzerland	Rome, Italy
Helsinki, Finland	Salt Lake City, UT
Ho Chi Minh, Vietnam	Sao Paulo, Brazil
Hong Kong	San Jose, CA
Honolulu, HI	Santiago, Chile

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In-Scope Location(s)

Edge Sites

Houston, TX	Seattle, WA
Hyderabad, India	Seoul, South Korea
Istanbul, Turkey	Singapore, Singapore
Jacksonville, FL	Sofia, Bulgaria
Jakarta, Indonesia	Stockholm, Sweden
Johannesburg, South Africa	Taipei, Taiwan
Kuala Lumpur, Malaysia	Tel Aviv, Israel
Lagos, Nigeria	Teterboro, NJ
Las Vegas, NV	Tokyo, Japan
Lisbon, Portugal	Toronto, Canada
London, United Kingdom	Vancouver, Canada
Los Angeles, CA	Warsaw, Poland
Luanda, Angola	Zagreb, Croatia
Madrid, Spain	Zurich, Switzerland
Manchester, United Kingdom	

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